

Privacy Policy for Linuro Systems

Linuro Systems finds it a basic principle to prioritize your privacy. We value your privacy and are committed to protecting the personal information you share with us. The information that we are asking for is the only information that we will use to deliver the services. It will include the data you provide to us on a voluntary basis, such as when you asking for customer support, register for an event, or make a purchase. We hold your name, email, and contact details but we will never store your credit card information without the permission you have given us. In such instances, payment details are properly processed through a secure and encrypted payment gateway.

This Privacy Policy has been developed to inform you of the types of data we collect, how we use it, and the security practices that are implemented to safeguard your personal data when you interact with our website, mobile applications (including GrandCRM and GrandHCM), or any other services we offer through the Apple Developer Program and Google App Program. We take the necessary precautions to ensure that all your personal data is carefully managed in accordance with all the privacy laws, thus guaranteeing your information to remain safe and secure.

By accessing or using our services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information

When you register or interact with our products or services, we may collect personal details, including but not limited to:

- Name
- Email address
- Phone number
- Company information (for business products like GrandCRM and GrandHCM)
- Payment information (if applicable)

Usage Data

We may automatically collect certain data when you use our website or applications, including:

- Device information (type, model, OS version, etc.)
- IP address
- Browser type
- Pages visited
- Interaction with features and services

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance user experience and analyze usage patterns on our site. You can manage your cookie preferences through your browser settings.

2. How We Use Your Information

We collect and use your information to provide the services you've asked for, manage and maintain your accounts, and monitor your accounts for any unauthorized activity. We also use it to stay in touch with you regarding the products you are using, respond to your customer support requests, inform you about new products that may interest you, offer opportunities for you to provide feedback, and update you on policy changes. The data we gather is analyzed to understand your needs and improve our websites, services, and overall user experience.

- To provide, operate, and improve our products and services (e.g., GrandCRM and GrandHCM)
- To personalize your experience
- To process transactions and payments
- To comply with legal obligations

3. Data Sharing and Disclosure

We do not sell, rent, or trade your personal information to third parties. However, we may share your data in the following circumstances:

- With service providers who assist us in providing our services (e.g., payment processors, cloud hosting)
- If required by law or to protect our rights (e.g., to comply with a subpoena, legal process, or prevent fraud)
- In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new entity.

4. Data Security

We employ industry-standard security measures to protect your data from unauthorized access, alteration, or destruction. However, please note that no method of electronic transmission or storage is 100% secure.

5. Your Rights and Choices

You have certain rights regarding the personal data we collect:

- **Access:** You can request a copy of your personal data.
- **Correction:** You can update or correct your information if it is inaccurate.
- **Deletion:** You can request to delete your data, subject to applicable laws and contractual obligations.

- **Opt-Out:** You can opt out of receiving marketing communications by following the unsubscribe instructions provided in our emails or contacting us directly.

If you wish to exercise any of these rights, please contact us at [info@linurosystems.com].

6. Children's Privacy

Our services are not intended for use by children under the age of 13. We do not knowingly collect personal information from children. If we become aware that a child has provided us with personal data, we will take steps to delete such information as soon as possible.

7. International Data Transfers

If you are accessing our services from outside the home country, please be aware that your information may be transferred to and processed in [Country] where our servers are located.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the updated policy on our website with a revised effective date. Please review this policy periodically to stay informed about how we are protecting your data.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Linuro Systems

Email: info@linurosystems.com

Address: Showroom # 10, Progressive Center, Main Shahrah-e-Faisal, Block 6 P.E.C.H.S., Karachi, Karachi City, Sindh 75400.